



The Gold Standard of Fast, Accurate, Cost-Saving
Record Retrieval For Defendants of Insurance-
related Personal Injury Claims in the U.S.

MedSave USA expedites the preparation of mass tort, liability, disability, or workers' compensation claims with the most cost-effective, accurate, and professionally produced record retrieval solutions in the industry—much more effectively than firms could ever do themselves. A partnership with MedSave USA will get you your records faster, allow you to bill for real hours, and free you from cutting checks to providers, thus, freeing up cash flow.

The Experts in Document Retrieval

Since 1991, MedSave USA has sourced, digitized, analyzed, and distributed thousands of medical records each month. MedSave USA's experience in this market is extensive, having worked on several mass tort class actions, in addition to working with many major insurance carriers and their panel counsels nationwide. MedSave USA has built its reputation for excellence by serving the entire spectrum of related industries, from leading self-insured corporations, insurers, and third-party administrators, to pharmaceutical firms, and governmental payer organizations.

Our Established Network Allows the Fastest Turnaround in the Field

MedSave USA has 19 years of experience working with the legal and insurance community on a national basis with over 750,000 doctors and over 5,000 hospitals in our provider network. These commercial network relationships enable MedSave USA to receive preferential treatment when requesting medical records for its litigation clients. This advantage translates into faster record "pulls" and faster turnaround times for MedSave USA clients.

A Cost-Effective Option That Lowers Overhead and Frees Up Cash Flow

Not only does MedSave USA's experience, proprietary workflow, and superior technology enable us to deliver medical records for typically 66% less money, but also outsourcing to MedSave USA lowers your overhead and frees up cash flow. We make record retrieval a "variable cost" for your firm, and as you will no longer need to cut checks to providers, you can devote your resources to higher value-creating, fee-generating activities.

A State-of-the-Art Technological Solution

To fully handle the complexities of record retrieval, MedSave USA has developed a proprietary, state-of-the-art, rules-based software system; a technological solution equipped to deliver large volumes of records more quickly, more accurately, and in more usable format than any of our competitors. This is one of the primary reasons that MedSave USA was selected to handle the record retrieval needs for defense counsel of the largest class action case in United States history.

A Customizable Records Delivery System

MedSave USA can deliver records in the form and manner that your firm desires. We are able to customize how we deliver records to you to minimize the work you need to do to manage files and distribute records to your work teams. We can send you electronic or paper batch files; we can deliver individual files electronically or via paper to individual recipients in your firm; and we can customize our distribution methods to work seamlessly with your workflow. You can also download records from our website.



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Accuracy and Transparency in Billing

MedSave USA's customizable billing systems enable law firms to more accurately and more cost-efficiently manage administrative functions. MedSave USA is aware of the problems many record retrieval firms create by mis-billing and delivering bills in inflexible ways. Our accurate billing systems minimize your need to reconcile our bills with the work that was done on your behalf. This saves you time and effort and minimizes the frustrations of renegotiating your bills. In addition, we can customize our billing system to deliver single bulk bills or individualized case billing, either electronically or via paper, to suit your needs.

Easy Systems Integration

MedSave USA can integrate its record retrieval systems with leading defense counsel workflow software solutions. We recognize the need to seamlessly integrate records into the overall litigation software applications that its clients use. We have experience developing custom integrations between our systems and leading workflow tools used by some of the largest law firms in the country.

It's Our People That Make the Difference

Our fully dedicated service and support team are always there for you. Exceptionally skilled in the nuanced, multi-tiered process of record retrieval, they are here to provide you with the highest level of client service and support possible. Within every operational level, we take pride in our team, because it's real people who not only make our state-of-the-art IT solutions possible, but who also enhance, and distinguish, the overall process for every one of our clients. At MedSave USA, we are fully committed to an outstanding quality of one-on-one service. Every day, at every step, our aim is to bring together high-tech record retrieval with a very personal touch.

Please call to talk with us about saving time, money, and resources with MedSave USA. Contact Karl Vogelsberg, Director of Sales, Litigation Support at (631)780-5053 or kvogelsberg@medsaveusa.com.