



The Insurance Industry's Gold Standard  
for Fast, Accurate, Cost-Saving  
Record Retrieval

MedSave USA is one of the leading providers of Medical Record Retrieval services in the United States. Traditionally, record retrieval has been allocated to in-house claims' staff or defense counsel at great expense, requiring long lead times to complete. Now, MedSave USA expedites this process at lower cost, greater accuracy, and quicker turn around than clients could ever do themselves.

**Major clients rely on MedSave USA to source, digitize, and distribute thousands of medical records each month.**

These clients include, but are not limited to: insurance companies, self-insured corporations, third-party administrators, law firms, and government payer organizations. MedSave USA's experience in this market is extensive, having worked on several mass tort class actions, including the largest class action claim in United States history.

**Significant Savings**

MedSave USA's experience, proprietary workflows, and technology enable medical record delivery for typically 66% less expense than in-house staff costs or outside counsel allocation. What's more, the company is significantly faster in collecting and distributing the records. In fact, MedSave USA offers the fastest turnaround in the industry. This speed advantage leads to lower indemnity exposure due to faster review and adjudication of claims.

**Our Proprietary Network**

MedSave USA has 19 years of experience working with the provider community on a nationwide basis. It has over 700,000 doctors and over 5,000 hospitals in its network, which affords preferential treatment when requesting medical records for insurance and litigation clients.

**Streamlined Accuracy**

The record retrieval process is laborious, with many provider touch points and required approvals. MedSave USA's continuous focus on streamlining the processes, while ensuring accurate retrieval, has made it the "Gold Standard."

**A Technological Solution**

To fully handle the complexities of record retrieval, MedSave USA has developed a proprietary, state-of-the-art, rules-based software system; a technological solution equipped to deliver large volumes of records more quickly, more accurately, and in more usable format than either its competitors or in-house client-claim processing organizations can provide.

**A Customizable Solution**

MedSave USA custom tailors its work flow, its technology, and its training programs to the needs of its clients. Our company's sales and implementation teams work closely with clients to ensure that medical record retrieval efforts integrate seamlessly into client workflows.



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### **It's Our People That Make the Difference**

Our fully dedicated service and support team are always there for you. Exceptionally skilled in the nuanced, multi-tiered process of record retrieval, they are here to provide you with the highest level of client service and support possible. Within every operational level, we take pride in our team, because it's real people who not only make our state-of-the-art IT solutions possible, but who also enhance, and distinguish, the overall process for every one of our clients. At MedSave USA, we are fully committed to an outstanding quality of one-on-one service. Every day, at every step, our aim is to bring together high-tech record retrieval with a very personal touch.

### **We'll save you time. We'll save you money. We promise.**

With our advantaged access to the providers, our deep understanding of the workflows required to source records, and our proprietary IT infrastructure, MedSave USA is here to serve your unique record retrieval needs. Please contact us to learn how MedSave USA can help your company today.

*Please call to talk with us about saving time, money, and resources with MedSave USA. Contact Michele Speicher at 631-780-5078 or [MSpeicher@MedSaveUSA.com](mailto:MSpeicher@MedSaveUSA.com).*