



MedSave USA is the Healthcare Industry's Gold Standard for Fast, Accurate, Cost-Saving Record Retrieval in the U.S.

MedSave USA, as a leading provider of medical record retrieval services, plays an important supportive role for various companies such as Medicare Advantage Plans for HCC management, Health Insurance HEDIS reporting, Litigation, Healthcare Providers, Forensic Accounting, and QA activity. Since 1991, we've built an impeccable reputation for delivering the most cost effective, accurate, and professionally produced record retrieval solutions in the industry.

The MedSave USA Advantage

We understand that retrieval and analysis of medical records is an integral element in the evaluation of HCC performance, HEDIS reporting and QA activities allowing you to determine eligibility for claims and capture incremental revenue from documented but incorrectly coded diagnoses. Historically, record retrieval and analysis has been done internally at great expense, requiring long lead times to complete. As an outsourcing partner to health insurance plans, MedSave USA helps expedite this process at lower cost, more quickly and accurately than clients could do themselves.

MedSave USA Saves You Money

MedSave USA's experience, proprietary workflows, and technology enable us to deliver medical records for far less money than in-house staff costs. This is based on our advantaged access to the providers, a deep understanding of the workflow required to source records, our experienced staff of experts, and our proprietary technology infrastructure that accelerates and lowers the cost of the entire process.

Fast, Accurate High-Volume Retrieval

MedSave USA's ability to accurately deliver large volumes of records is one of the primary reasons we have been selected to manage the record retrieval needs of some of the leading Healthcare organizations. Each month, health insurance companies rely on us to source, scan, digitize, and distribute thousands of medical records. Our experience in quickly and efficiently collecting records both in the field through onsite collections, as well as through traditional call-center collections, enables our clients to access the records they need to evaluate claims in a timely manner. We also have the industry's most sophisticated EMR solution that allows us to extract records from all EMR systems.

Nationwide, Coordinating Field Teams

MedSave USA recognizes the need to collect records in the most efficient manner possible. For this reason, we offer on-site collection tools and methodologies to enable timely and efficient field collection of medical records. This requires coordinating nationwide experienced field teams to work with providers and to scan records, while ensuring complete accuracy.



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Our Proprietary Network

MedSave USA has 20 years of experience working with the healthcare and insurance community on a national basis. Having an established relationship with over 950,000 doctors and over 5,200 hospitals in our provider network enables us to receive preferential treatment when requesting medical records. This access works to our clients' advantage as it translates into much faster record "pulls" and faster turnaround times.

Leading Edge Technology and Systems Integration

MedSave USA streamlines the complexities of record retrieval. We have succeeded in automating as much of the process as possible, combining our deep understanding of the process with leading edge, web-based technology. Recognizing the multiplicity of EMR standards in the market, and the need to work with multiple systems, we have designed the MedSave USA system to accommodate most provider EMR technologies. The ability to accept files from most EMR systems frees the provider from printing out and scanning files, saving both time and resources.

Customizable Delivery

MedSave USA can deliver records in the form and manner that our health insurance clients desire. We minimize the additional work you would otherwise need to do to manage and distribute file to your work teams. Whether you need electronic scanned images sent through XML or FT data transfer, we can customize our distribution methods to work seamlessly with your workflow.

Flexible, Transparent Billing

MedSave USA's customizable billing systems enable our clients to efficiently manage this administrative function. Our accurate, flexible billing systems minimize your need to reconcile billing with the work that was done. This saves you time and effort and prevents the frustrations of invoice management.

It's Our People That Make the Difference

Our dedicated customer service and support team are always there for you. Exceptionally skilled in the nuanced, multi-tiered process of record retrieval, they are here to provide you with the highest level of client service and support possible. Within every operational level, we take pride in our team, because it's real people who not only make our state-of-the-art technology solutions possible, but who also enhance, and distinguish, the overall process for every one of our clients.

Please call to talk with us about saving time, money, and resources with MedSave USA. Contact Donna Enzmann, Vice President of Sales at 631-780-5006 or e-mail at denzmann@medsaveusa.com