



## MedSave USA is the Healthcare Industry's Gold Standard for Fast, Accurate, Cost-Saving Record Retrieval in the U.S.

**MedSave USA**, as a leading national provider of medical record retrieval services, plays an important supportive role for healthcare providers on CMS RAC Audits, OMIG audits, private payer requests and other requests for medical records. Whether your needs are on-site scanning, fax/mail or electronically we can retrieve your records quickly and accurately while being HIPAA compliant and fully secure. Since 1991, we've built an impeccable reputation for delivering the most cost effective, accurate, and professionally produced record retrieval solutions in the industry.

### **The MedSave USA Advantage**

We understand that retrieval and analysis of medical records is an integral element in the evaluation of CMS RAC Audits, OMIG audits, private payer request, EMR conversion and other requests. Historically, record retrieval and analysis has been done internally at a great expense, requiring long lead times to complete. As an outsourcing partner to healthcare providers MedSave USA helps expedite this process at a lower cost, more quickly and accurately than clients could do themselves.

### **MedSave USA Saves You Money**

MedSave USA's experience, proprietary workflows, and technology enable us to deliver medical records for far less money than in-house staff costs. This is based on our advantaged access to providers, a deep understanding of the workflow required to source records, our experienced staff of experts, and our proprietary technology infrastructure that accelerates and lowers the cost of the entire process.

### **Fast, Accurate High-Volume Retrieval**

MedSave USA's ability to accurately deliver large volumes of records is one of the primary reasons we have been selected to manage the record retrieval needs of some of the leading healthcare organizations. Each month, healthcare providers rely on us to source, scan, digitize, and distribute thousands of medical records. Our experience in quickly and efficiently collecting records both in the field through onsite collections, as well as through traditional call-center collections, enables our clients to access the records they need to evaluation claims in a timely manner. We also have the industry's most sophisticated EMR solution that allows us to extract records from all EMR systems.

### **Nationwide, Coordinating Field Teams**

MedSave USA recognizes the need in healthcare provider work to collect records in the most efficient manner possible. For this reason, we offer on-site collection tools and methodologies to enable timely and efficient field collection of medical records. This requires coordinating nationwide experience



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### **Our Proprietary Network**

MedSave USA has 20 years of experience working with the healthcare and insurance community on a national basis. MedSave USA has established relationships with over 750,000 doctors and over 5,000 hospitals in our provider network. We can pull records faster for medical retrieval resulting in faster turnaround times.

### **Leading Edge Technology and Systems Integration**

MedSave USA streamlines the complexities of record retrieval. We have succeeded in automating as much of the process as possible, combining our deep understanding of the process with leading edge, web-based technology. Recognizing the multiplicity of EMR standards in the market, and the need to work with multiple systems, we have designed the MedSave USA system to accommodate most provider EMR technologies. The ability to accept files from most EMR systems frees the provider from printing out and scanning files, saving both time and resources.

### **Customized Delivery**

MedSave USA can deliver records in the form and manner that healthcare provider clients' desire. We minimize the additional work you would otherwise need to do to manage and distribute files to your work teams. Whether you need electronic scanned images sent through XML or FTP data transfer, we can customize our distribution methods to work seamlessly with your workflow.

### **Flexible, Transparent Billing**

MedSave USA's customizable billing systems enable our clients to efficiently manage this administrative function. Our accurate, flexible billing systems minimize your need to reconcile billing with the work that was done. This saves you time and effort and prevents the frustrations of invoice management.

### **It's Our People That Make the Difference**

Our dedicated customer service and support teams are always there for you. Exceptionally skilled in the multi-tiered process of record retrieval, they are here to provide you with the highest level of client service and support possible. Within every operational level, we take pride in our team, because it's real people who not only make our state-of-the-art technology solutions possible, but who also enhance, and distinguish, the overall process for every one of our clients.

*Please call to talk with us about saving time, money and resources with MedSave USA.*

*Call us at 631-780-5006 or e-mail us at [Healthcare@medsaveusa.com](mailto:Healthcare@medsaveusa.com)*